



Welcome to River North! Here you will find everything you need to enjoy your stay! You may contact us for any urgent issues by calling or texting 828.676.4281. Please let us know if you have any questions prior to your stay & thank you for choosing River North.

CHECK-IN:

You should have received an email with your personal login code to your cabin. This code is set for the duration of your stay and will expire upon your check out. ***Please be aware***, the door will lock automatically when closed. If you leave the cabin, please have the code on you or leave a back slider unlocked so you can get back in. If you ever find yourself locked out, please give us a call or send a text to 828-676-4281. We will be able to get you a new code or let you in remotely.

DURING YOUR STAY:

You are welcome to enjoy the woods and property of River North at your leisure. There are multiple walking paths and areas to sit and enjoy the scenery. You will find multiple structures on the property that you are welcome to explore:

Perkins Chapel: This was built by the previous owners of the property and includes beams made of trees from the land here in its design. (Perkins is the last name of the man who envisioned this chapel and property, and the name is in his honor.) You are welcome to hold service or ceremony here. You will find chairs, a heater and books on multiple denominations inside.

The Ruins: This deck with a large stone fireplace sits overlooking the pond. This space is a micro wedding and small event venue and is booked throughout the year. You are welcome to enjoy this space during your stay, provided it is not booked with an event.

The Gathering Place: Walking along the main path, on the “Tree Road” as we call it, you will come to The Gathering Place. This platform in the woods was created as an area for small groups to enjoy the woods. Another small gathering venue, it is booked throughout the year. You are welcome to enjoy this area as well, providing it is not occupied by a wedding or other event.

The Gazebo: This area is perfect for morning coffee and cook outs. You will find a small bbq, plenty of comfortable seating and picnic tables available for your use. There is also a wooden swing and a hammock that is perfect for mid-day naps. In this area you will also find a bonfire ring. You are welcome to light and enjoy a fire; we just ask that you please be careful and responsible. Please be sure your fire is out before leaving the area. There is a fire extinguisher in the gazebo, should you need it.

Other Areas: There is a playground area with a swing set and a volleyball net on the property as well. You and your children are welcome to both these areas.

OUR ANIMALS:

River North is a privately owned family property and therefore is full of pets and other animals. Currently we have 2 dogs, 5 cats 10 chickens, 3 ducks at the pond & 2 peacocks. The birds are free range and cooped at night so you may see them wandering the land. Our dogs are a Black Lab, Church, and our English Cream Golden Retriever, Juneau. ***Please note:*** Both of our dogs are incredibly friendly, however they also love to bark at new people coming in the drive. They will most likely follow you down as you pull in and wag their tails while barking at you. They are not aggressive in the least. They are “free range” as well on the land and you will most likely see them often during your stay. We ask that you please drive slowly on the property and be aware of all the animals that also call this land home.

YOUR ANIMALS:

Dogs are welcome in the cabin Hideaway. Haven and Storybrooke do not allow pets. As mentioned above, our chickens and birds are free range and will be out and about. If your dog is prone to attacking birds, please keep him/her on a leash. The forest areas are usually free of our birds, except for the 3 ducks around the pond. They are usually pretty safe when they stay in the water.

We do ask that you please pick up after your pets when out walking the property and on the trails.

OTHER THINGS TO NOTE:

Housekeeping: We do not provide housekeeping, however if you need additional towels or a change of sheets; let us know and we can drop those off for you.

Heating & Air: Each cabin is equipped with heating and air units. ***For Storybrooke:*** The wall units are located downstairs however the thermostats are located upstairs in each of the lofts. ***For Haven:*** The thermostat is located on the wall in the kitchen. There is a second unit upstairs in the loft. ***For Hideaway:*** The thermostat is controlled at the unit itself and there is a remote as well. *Please be sure all windows and doors are closed when running the heating or air unit.*

Wood Burning Stoves: Each cabin is equipped with a working wood burning stove. You are welcome to collect wood from the property to burn. ***Tip:*** You may want to start with a starter log or duraflame as the wood here tends to stay wet year round.

Grills: Each cabin is provided with an outdoor grill. You are welcome to use this anytime, we just ask that you clean it when finished. Grill cleaner is provided with the supplies. *Do not move the grills to the deck or porches.

Us & Our Family: You may see us around the property or walking in the woods. We are Shelby, Jason & our daughter Saylor. Feel free to flag us down if you need anything or have any questions. We also have a groundskeeper, Jimmy, who works here during the week and you may see wandering about. Our mission is to provide you with a safe and comfortable place to relax. We will not bother you unless you ask us to. 😊

CHECKING OUT: *Please check the following list for check out procedures:*

Wash all dishes that were used

-Collect all trash and put in the dumpster at the end of the drive on your way out of the property.

-Sweep or vacuum if there is an excessive amount of debris on the floor

-Place used/soiled linens and towels into the laundry basket provided

-Turn off all axillary heaters (bathroom, bedrooms)

-Adjust heating/air conditioning. Please set the heat to 50 degrees in colder weather and air conditioning to 75 degrees in warmer weather.

- Remove all food from the cupboards and refrigerator. Any unopened food that you wish to leave behind can be left on the kitchen counter/table. Please throw away any perishables/fruits/veggies. Spices can be left in the spice rack if you do not want to take them.

- Remove all toiletries/shampoos/soaps from the bathrooms

-Please check the coffee pot for coffee grains and the tea pot for tea leaves.

- Turn off all lights & TV's

-Check the stove & oven to make sure they are not on

**We are on social media as @rivernorthnc on instagram and facebook.com/RiverNorthNC*

We love to see photos of your stay and would love a tag or a share! We offer quarterly giveaways of a complimentary weekend stay, follow us to stay informed!

GENERAL RENTAL RULES FOR RIVER NORTH

1. Smoking is permitted outside only. Please DO NOT drop butts directly on the ground. This is a fire hazard, especially near pine needles, mulch and leaves.
2. People other than those in the guest party as stated in the booking may not stay overnight on the property. Any other person on the property is the sole responsibility of the guest. Guests are not allowed to exceed the occupancy limit as set in the cabin rules.
3. Guests should not create excessive noise at a level that disturbs the neighbors. Code enforced quiet hours are from 10pm-8am daily.
4. All of the units are privately owned. The owners are not responsible for accidents, injuries or illness that occurs while on the premises or its facilities. The owners are not responsible for the loss of personal belongings or valuables of the guest. By accepting this reservation and checking into a River North cabin, it is agreed that all guests are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to the premises.
5. Keep the property and all furnishings in good order
6. Only use appliances for their intended use
7. Pets are only permitted inside Hideaway cabin and must be kept on a leash if showing aggression to any of the property animals or pets.
8. Garbage must be stowed inside the cabin in the proper receptacle. Please do not leave garbage outside. There is a dumpster on the property that you are welcome to use.
9. The cabins are on a well and septic system. During a drought it is imperative that you are mindful of your water usage. The septic system is very effective; however it will clog if improper material is flushed. PLEASE DO NOT flush anything other than toilet paper. Do not flush feminine products at any time. If a clog happens as a result of feminine products or other items being flushed during your stay, your deposit will be applied toward necessary repairs.
10. Please consider moving your car to a parking space out from under trees during high winds and storms as falling limbs can damage your vehicle.
11. Please do not allow unattended children near the pond or The Ruins and be aware that a portion of the dock is floating. This can create an unstable platform.
12. Do not move the grills to the deck or porch of the cabin.

Comments or Suggestions: We love feedback! If you have any suggestions on how we can make your stay better, please let us know! Each cabin has a Visitors Book where you can comment on your stay, however please feel free to leave us a note with any specific requests!